

A1 Service & Support Customer Care Contracts

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As well as supplying the containment solution that you require, a1-envirosciences also recognise the importance of after sales support to meet all your legislative and health and safety requirements which will give you complete peace of mind in the day to day operation of your containment solution.

Established with more than 25years experience of service and supporting the containment portfolio supplied by a1-safetech and now CTS, the a1-envirosciences service team, have gained unrivalled expertise and knowledge in supporting the containment technologies offered by a1-safetech. Our team of fully trained and certified engineers based in the UK and Ireland provide support solutions of the highest standard in line with iso 9002 which provides full documented and test equipment traceability. With our containment service contracts offering various levels of cover and the ability to customise the contract you require, a1-envirosciences can ensure that your enclosure is working to its full potential and ensuring the safety of your employees long after the initial purchase.



A1-envirosciences' dedicated Service & Support team provides customers with the flexibility to choose from a number of Customer Care Contracts to prolong the life of your unit, maximising your investment. Select from a range of readily available packages or Bespoke Customer Care to ensure peace of mind and effectively meet the demands of your business.

Installation & commissioning:

- Every containment solution is installed, flow checked and validated (by DOP where required) to customer and legislative requirements which is fully documented. We also recognize the importance of the safe use of the containment systems, therefore we also provide training in the operation and routine maintenance of the containment system on completion of the installation.

Preventative Maintenance:

To increase the operating efficiency of your containment solution it has been proven that regular maintenance is critical, this will also ensure compliance with regulatory requirements and reassurance that your working environment is safe. We can offer you contracts to fit all your requirements from maintenance visits and dop testing, to emergency response and Filter safe change, we can tailor our current contracts to meet your individual requirements.

Premium Care Contract

Twice yearly visit with interior decontamination, smoke test, flow test and adjustment, alarm test and adjustment, DOP safety testing, 2 day response to breakdowns, all travel and labour inclusive.

Limitations: All parts are chargeable

We can also service and support for Climatezones and Isolation enclosures.

Validation:

It is important not only from a safety point of view, but also from a regulatory point of view that you can show that your containment solution is performing as required, a1-envirosciences can supply fully documented validation for all test criteria including; flow, filter efficiency, temperature and humidity of your containment solution.

Training:

We realize that customers move departments and sometimes companies, therefore a1-envirosciences can offer training packages to make sure new containment users are aware of the correct operation of the containment solution and are working safely.

Bespoke Contracts, to meet the individual demands of your business.

Here at a1-envirosciences we appreciate that you the customer have special requirements concerning equipment support, and we will aim to supply, any and all coverage you require.

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